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The Hong Kong Jockey Club Community Project Grant





The Hong Kong Jockey Club Charities Trust

The 9th Global Conference of the Alliance for Healthy Cities

"SMARTER HEALTHY CITIES BEYOND COVID-19"

3-5 November 2021

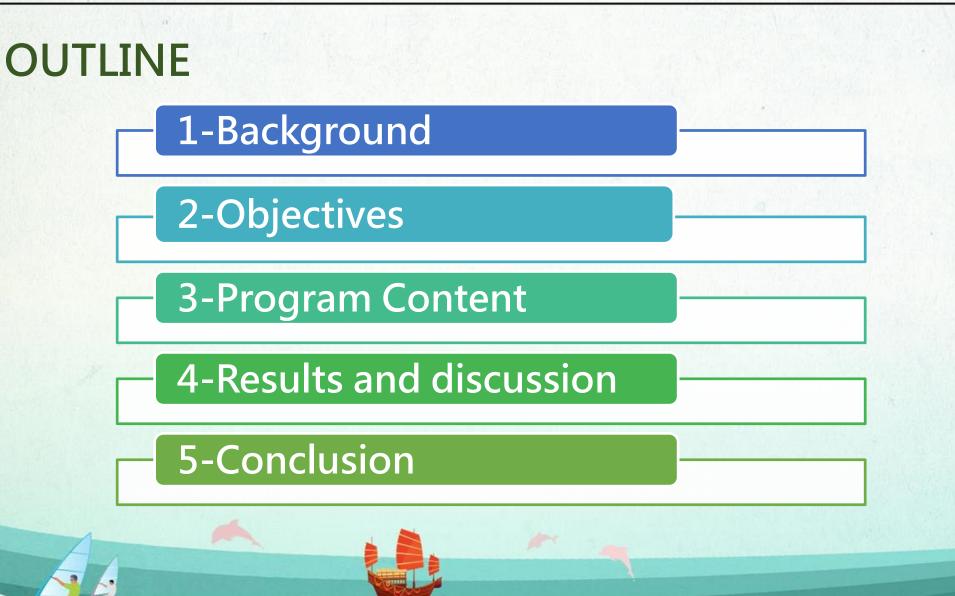
The Strategic Analysis of Establishing OLOCC (On-Line Operations Coordination Center) in Tainan City throughout COVID-19

> Director General HSU I-LIN MD, PhD

Tainan Healthy City Association Public Health Bureau, Tainan City Government

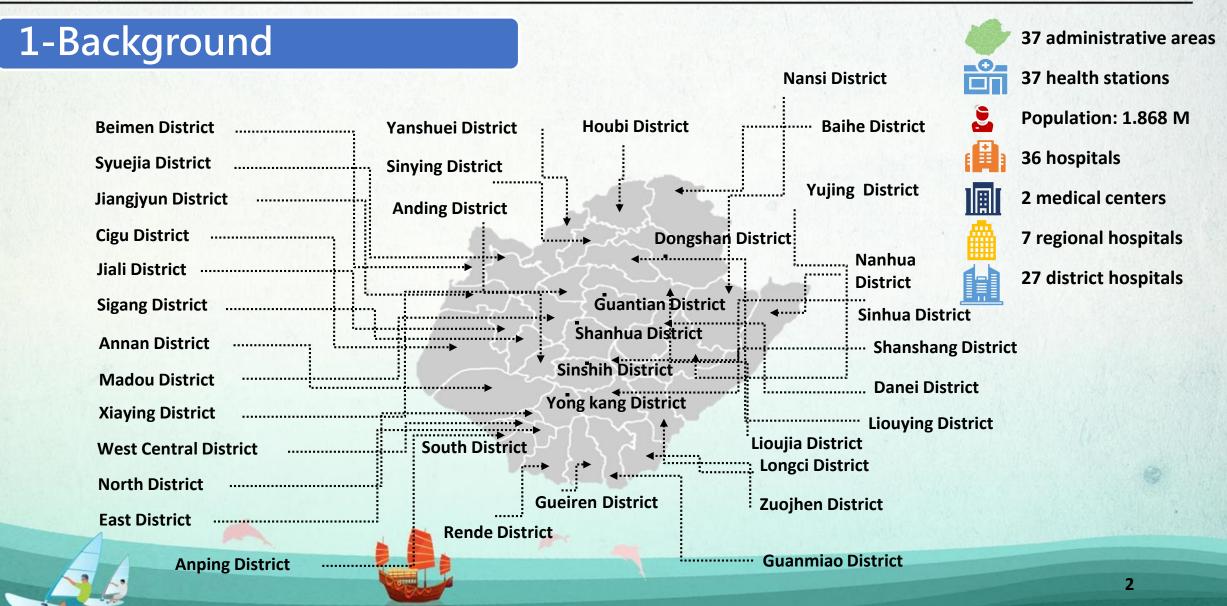


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#### 1-Background **COVID-19 PREVENTION & CONTROL** A glance into what we do COVID-19 COVID-19 COVID-19 COVID-19 COVID-19 Dashboard Dashboard Prevention & Prevention & Prevention & (Global) Control Control Control (Taiwan) Pandemic Personal Hygiene & Tainan City Number of Number of Continent Medical confirmed cases Government etiquette confirmed cases Resource (global) COVID-19 disease Hand sanitation (Taiwan) Social distancing Hospitals response & (242,482,514 cases) (16,357 cases) Surgical masks Telemedicine preparedness (Tainan 50 cases) treatment organization chart Name-based Quarantine ICS plan hotels & designated vehicles 1922/2880180

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### 1-Background

Concept : OSOCC-On-Site Operations Coordination Center



2010 Haiti



2015 Nepal



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# 2-Objectives

• Immediate-

Reduce risks and promote city safety

Bidirectional-

Vertical and horizontal communication(Partnerships)

• Active-

**Caring and empathy** 



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### **3-Program Content**

#### OLOCC

**On-line Operations Coordination Center** 

#### ORIGIN

UN Virtual On-Site Operations Coordination Center, Virtual OSOCC

> APPLICATION Emergencies/MCI



#### FIRST IN THE COUNYRT

Tainan City was the first city ever to apply this system (Jan. 25, 2021).

#### COVID-19 PREVENTION & CONTROL

Medical resource inventory/scheduling/ Expert Advisory Committee



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### **3-Program Content**



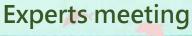
**On-line Operations Coordination Center** 



### **3-Program Content**



- Scholars, experts, CDC officials and hospital infection prevention personnel were invited.
- Communicated via LINE and video conferences.
- The mayor presides over all meetings.





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### **3-Program Content**





Conducted via Cisco Webex.
Experts with different specialties were invited depending on the subject of the conference.

1/27-2/28 臺南市36家醫院、 5.南市政府與您) ♥加護病房及安寧 ♥病患避免請假外出。 ♥陪病以一人為限,需造 ∀戴口罩、勤洗手、量體溫。 #防疫措施升级 #守護醫護人員 #守護健康台



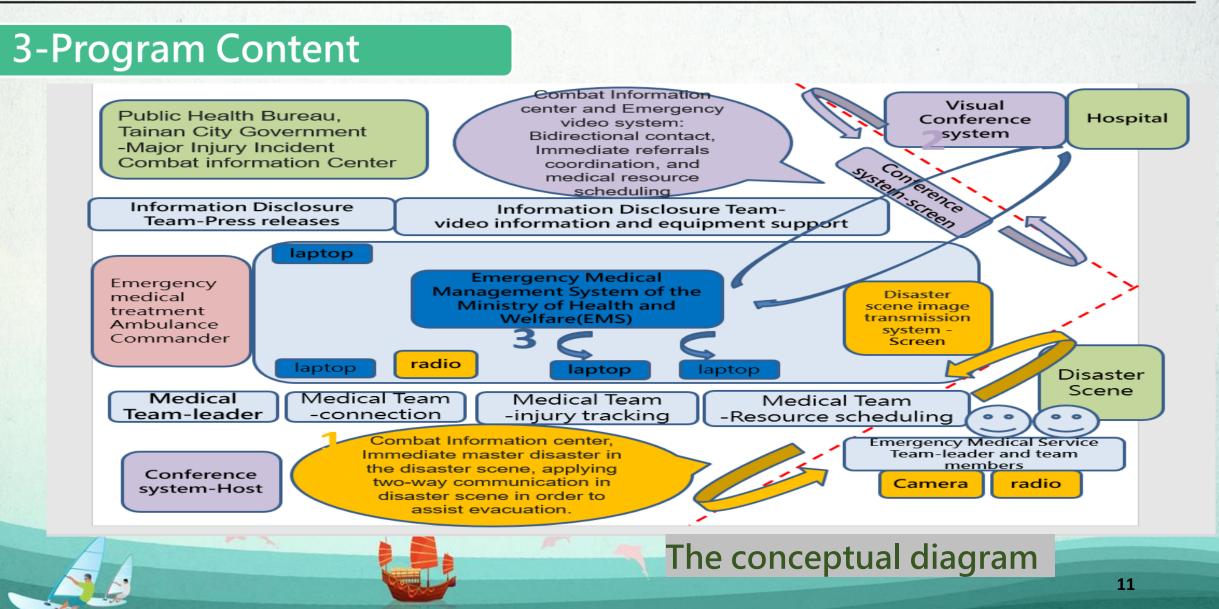
# **3-Program Content**

### Design Concept of Major Injury Incident Combat Information Center Promotion Project

- Designed base on Regulation of Emergency Medical Services for Multiple casualty incident in Tainan City, Regional Disaster Prevention and Rescue Plan in Tainan City, the ICS preparation of Public Health Bureau of Tainan City Government, and Regional Disaster Prevention and Rescue Plan in Tainan City.
- Strategies :
- Emergency operation center (connected with ER)
- Disaster fields: real-time image processing



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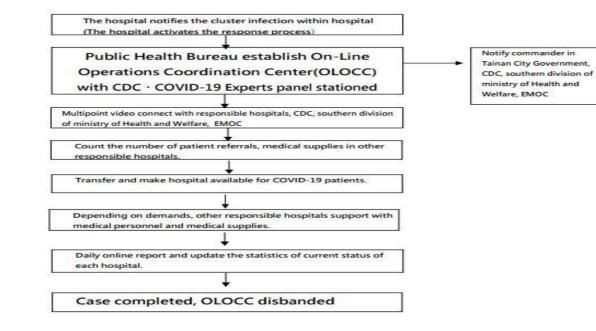
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### **3-Program Content**

110.01.21 legislated(First vision)

#### **COVID-19 Response coordination command system**



 COVID-19 pandemic has changed the way we communicate and respond to disasters to a web-based pattern.



3-Program Content



Carbon monoxide poisoning accident, YMCA swimming pool, Tainan 2021/1/7

# What we could possibly achieve via OLOCC:

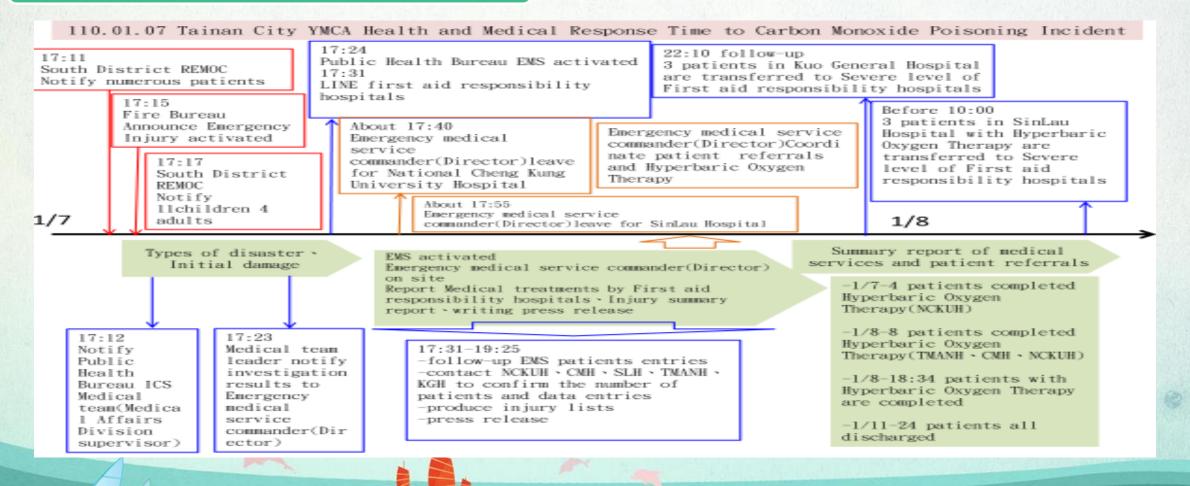
- Confirm the number and location of patients.
- Coordinate the treatment plan of each hospital and transfer patients.
- Report to the city government officials immediately.





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### **3-Program Content**



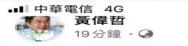


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### 4-Results and discussion

- By Sep. 29, 2021, 10 meetings have been held.
- 4 major issues were discussed
- 50 COVID-19 confirmed cases; 0 death.
- Lowest number of confirmed COVID-19 cases among the 6 capitals.



• • •

#防疫創新讓醫護人員安心

#### 臺南市政府首創 #即時線上協調指揮中心—

OLOCC( On-Line Operations Coordination Center), 偉哲今天上午與14家COVID-19收治醫院、防疫決策小 組專家,以及疾病管制署南區管制中心,完成視訊連線 測試。

各醫院透過視訊,與市府回報啟動入院刷健保卡的實況,偉哲感謝市民朋友的配合,一切都很順暢。我們將 持續透過即時線上協調指揮中心,進行 #病房的即時調 度盤點,#支援第一線的醫護人力。

臺南市衛生局再次呼籲居家隔離、居家檢疫及自主健康 管理者,於管理期間禁止至醫院探病陪病;倘若出現 COVID-19相關症狀有就醫需求,請撥打局防疫專線 06-2880180,由專人安排前往就醫。





## 5-Conclusion

- Developed from OSOCC (On-Site Operations Coordination Center) in the United Nations disaster relief system.
- The first system in Tainan City (2021/1/25) for immediate coordination and command of emergencies and largescale disasters.
- First applied to COVID-19 epidemic prevention response.
   -Hospital resource inventory, coordination and scheduling.
   -Expert decision-making meeting.



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# Thank you for your attention.

Q&A

