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The 9th Global Conference of the Alliance for Healthy Cities "SMARTER HEALTHY CITIES BEYOND COVID-19"

3 - 5 Nov 2021

Beat COVID; Don't Panic

Speaker: TANG YUNG YUNG Health Service Officer United Christian Nethersole Community Health Service







Background:

 Late 2019, many rumours and misinformation about COVID-19

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 Ethnic Minorities and Elderly-Vulnerable groups but less access

Objective:

- Reaching out these 2 groups in a rapid manner
- Providing scientific information
- Improving people's knowledge and ability









What have we done:

- Visiting households to deliver health education and free hygiene pack or self-collection in clinics
- 5 key areas to conducting health education
- 4500 non- Chinese ethnic minorities and adults
- 1000 elderlies
- 3000 received COVID-19 anti-epidemic package
- 681 telephone calls











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Finding/Observation:

 97% agree/strongly agreed that the information hygiene pack was useful and timely

Describe the application:

- Educational leaflets WhatsApp or anti-epidemic package
- Clinic staff and volunteers helped to arrange the delivery
- Articles were published in newspaper









Thank you!! Q and A